

In Re: Webloyalty.com, Inc., Marketing and Sales Practices Litigation

Doc. 59 Att. 9

# Exhibit 9



Negative File Maintenance | Logout

Search

Kim Crouse  
kcrouse@freshdelmonte.com

Action SheetChange ProfileNegative FileVoice Billing:

Script 1 - COF

Member Number:7222982007

Join Date:1/11/2005

Transaction Id:9754250

CREF:16641CD811CC84301FACB80977597643B5CD08E2E741985B228F2DD721D5E68AF8366A24

Product:Reservation Rewards

Referring Member:

Account:Priceline Hotel (www.priceline.com)

Address:1406-1080 Kingston Rd

Solicitation:20646-prc-rr-pob-cof-10tra-1m9-9m-rc42-492-prc

Toronto, FL, US 33326

Premium:\$10 Cash Back at Client Travel

Session Id from User Session:309dd33eccea8fdf0fc1089fda146d65

Trial:7-Day, \$0.00, 1/11/2005 to 1/17/2005 \*\*\* Non-Refundable \*\*\*

Bill Cycle:1-Month, \$9.00, 1/18/2006 to 2/17/2006 \*\*\* Refundable \*\*\* (Current)

Password:penny39hat

Canceled on 2/8/2006, effective immediately by cdennis: Member canceled

Billing (Retail Membership)

Apply Refund Overrides									
Transtation Type	Bill Id	Bill Date	Process Date	Term	Bill Amount	Eligible Refund Amount	Credit Card	Status	User Created
Refund Override	89586147	1/18/2005	2/9/2006	Cycle 1	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586146	2/18/2005	2/9/2006	Cycle 2	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586145	3/18/2005	2/9/2006	Cycle 3	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586144	4/18/2005	2/9/2006	Cycle 4	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586143	5/18/2005	2/9/2006	Cycle 5	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586142	6/18/2005	2/9/2006	Cycle 6	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586141	7/18/2005	2/9/2006	Cycle 7	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586140	8/18/2005	2/9/2006	Cycle 8	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89586139	9/18/2005	2/9/2006	Cycle 9	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	TBATTISTA
Refund Override	89585767	10/18/2005	2/9/2006	Cycle 10	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	CDENNIS
Refund Override	89585766	11/18/2005	2/9/2006	Cycle 11	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	CDENNIS
Refund Override	89585765	12/18/2005	2/9/2006	Cycle 12	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	CDENNIS
Refund	89585763	1/18/2006	2/9/2006	Cycle 13	(\$9.00)	\$0.00	MasterCard - *****0736 (9/2007)	Processed	cdennis
Charge	87869160	1/18/2006	1/18/2006	Cycle 13	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	85876163	12/18/2005	12/18/2005	Cycle 12	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	83981699	11/18/2005	11/18/2005	Cycle 11	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	82299674	10/18/2005	10/18/2005	Cycle 10	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	80682114	9/18/2005	9/18/2005	Cycle 9	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	79071416	8/18/2005	8/18/2005	Cycle 8	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	77427766	7/18/2005	7/18/2005	Cycle 7	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	75800234	6/18/2005	6/18/2005	Cycle 6	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	74162190	5/18/2005	5/18/2005	Cycle 5	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	72559225	4/18/2005	4/18/2005	Cycle 4	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	70930745	3/18/2005	3/18/2005	Cycle 3	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	69328139	2/18/2005	2/18/2005	Cycle 2	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Charge	67589495	1/18/2005	1/18/2005	Cycle 1	\$9.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	
Auth	67227982	1/11/2005	1/12/2005	Auth	\$1.00	\$0.00	MasterCard - *****0736 (9/2007)	Processed	

Credit Cards: MasterCard - \*\*\*\*\*0736 (9/2007)

PIN Codes (None)

Communications

Service Join Email	ETP_ID: 20670 Attempted: 01/11/2005 07:35:12 PM SUCCESS
6 day Pre-Bill Notification	Template: 18700, Attempted: 01/12/2005 01:01:45 AM: Success
7 Day Post Join Service Reminder	Template: 18410, Attempted: 01/18/2005 02:25:24 AM: Success
13 Day Post Join Continuity Email	Template: 12660, Attempted: 01/24/2005 01:53:35 AM: Success
Cancel Confirmation	Template: 30062, Attempted: 02/08/2006 08:17:05 AM: Success
Cancel - Customer Service	Template: 30081, Attempted: 02/08/2006 08:26:01 AM: Success
30 Day Post Join Service Reminder	Template: 18440, Attempted: 02/10/2005 02:08:54 AM: Success
60 Day Post Join Service Reminder	Template: 19900, Attempted: 03/12/2005 05:04:49 AM: Success
150 Day Post Join Service Reminder	Template: 30041, Attempted: 06/10/2005 03:34:55 AM: Success
240 Day Post Join Service Reminder	Template: 19870, Attempted: 09/08/2005 02:47:24 AM: Success
330 Day Post Join Service Reminder	Template: 19900, Attempted: 12/07/2005 04:18:08 AM: Success

Fulfillments (None)

Benefits

Shopping Discounts up to 50%	Get fantastic discounts on a wide variety of products and service from top retail locations nationwide. Plus get discounts at plenty of local stores and service providers where you live.
Online Shopping Savings	Get instant discounts and cash-back rebates at over 500 of the most popular online stores including Best Buy, Gap, Dell, Circuit City and more! Save today in our Cash Back Network!
Attraction & Leisure Discounts	You save up to 50% or more at more than 13,000 top attractions nationwide and close to home. Get discounts at theme parks, museums, aquariums, zoos and more! Plus save money at lots of local sports venues, from bowling alleys to batting cages to major-league sporting events!
Theme Park Discounts	Your membership entitles you to special discounts at top name locations like Disneyland Resort, SeaWorld San Diego, San Diego Zoo, Busch Gardens, Universal Studios Hollywood, Knott's Berry Farm, Cedar Point, and more!
Dining Discount Coupons	Save up to ½ off with over 67,000 deals to choose from, good at popular local family restaurants and participating national chains nationwide. These discounts are great when on a cross-country trip or even in your own neighborhood!
Movie Ticket Discounts up to 40%	Save when you see your favorite movies at leading theatre chains like Loews Cineplex, United Artists and Regal theatres. Order your tickets online and see your favorite shows for up to 40% off the regular ticket price!
Credit Card Fraud Protection	Whether traveling or at home, you can shop over the Internet, telephone and anywhere else with confidence thanks to Reservation Rewards Credit Card Fraud Protection. If anyone makes unauthorized charges to your credit card or debit card, then we pay the bill beyond what your card carrier or other insurance covers up to your limit of liability. You're covered for up to \$50.00 for each credit card and \$500.00 for each debit card, up to \$1,000 per year!
24-Hour Road & Tow Protection	As a Member you are automatically entitled to 24-Hour Roadside Assistance. Wherever and whenever you drive, emergency service -- including one FREE tow every 120 days and plus other services like battery jumps, lockout assistance and fuel delivery, for instance--is only a toll-free phone call away.
Lost/Delayed Baggage	Your qualifying valuables are protected and expenses are covered if your luggage is delayed, lost or damaged on any major airline. We'll cover expenses beyond what the airline reimburses you, up to \$250.00 per trip for clothing and incidental expenses, if your luggage is delayed more than 12 hours. And your protection is even greater if the airlines lose your bag entirely.
Hotel Over-Booking Protection	You get Cash Back any time you make confirmed reservations at a U.S. hotel and the hotel overbooks giving your room away. If your hotel is overbooked, you can stay at another hotel and Reservation Rewards will reimburse you the quoted reservation rate of your original room rate, up to \$500.00 a year!
Trip Delay Protection	Get reimbursed for emergency out-of-pocket expenses like food and lodging when your trip is delayed for more than 12 hours by the airlines, sickness, natural disaster and other causes -- up to 1 delay per trip and \$500.00 per year!
More Ways to Save	Get extra members-only deals and discounts from some of our partners! Save at top stores and locations. See what's new and how to save now!